

Attachment 1 – Summary of Public Submissions

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No.	Key Issue	Issues Raised
1	Large quantities of medium to large size boxes	Too large to fit in standard otto bins, would require a suitable alternative that would allow for handling of the size and quantity of cardboard currently collected.
	Business will be adversely affected	If Council introduces the changes it would be a grave mistake and miscalculation regarding the recycling of cardboard.
2	Large amount of cardboard	Yellow lidded bins wouldn't work as bins would not be adequate.
	Excess cardboard would be put into waste	Won't all fit in the yellow lidded bins, and will need to be put into general waste. Try to recycle as much as we can
3	Council should retain the current woolpack service	Dispose of many kgs of cardboard each week. The woolpack system is the most efficient method of collection and disposal of cardboard. Use of yellow lidded bins is not an option due to the volume of cardboard. Business employees would need to spend four times the amount of effort to reduce cartons to fit in wheelie bin, and to drag bin/s to the street.
	Yellow lidded bins would be troublesome	Storage for additional bins would be required. Having yellow lidded bins lined up along the street for emptying would be ugly and provides opportunity for vandals to litter of a night.
	Shift labour and WHS responsibilities onto the business	Cost shifting from Council hurts local organisations. WHS risk shifted from Council to local organisations.
	Options	Prefer it to remain as is. If does change, would like to retain woolpacks and dispose at recycling centre at no cost.
4	Yellow lidded bins would be too small	Fill a woolpack weekly. Would need eight for a fortnight pickup, maybe four of the larger bins might work – would have to see.
5	Don't use woolpacks	Have never used woolpacks from Council.

		Coona Waste Disposals have been supplying for a number of years, pay a monthly fee plus bin hire.
6	Changes would not suit business	Proposed changes would only accommodate approximately 25% of the recycling we currently generate.
	Recycling charges	If proposal goes ahead would ask for recycling charges for business to be refunded as changes wouldn't accommodate needs of business. Would arrange for our own recycling disposal.
7	Recycled cardboard won't fit in a wheelie bin	Currently has a woolpack that is more than half filled most weeks. Cardboard won't fit in a plastic bin. Will the truck driver get out and put boxes that are too large for the plastic bin into the truck, or will they be left on the footpath?
	Services are becoming less and indoor staff increasing	Compliance with ridiculous local, state and federal government and social policies. Frustrating as a business owners and tradesman we deal with people with little or no qualifications in their given fields.
8	Don't have woolpack collection	Not collected by Council. Business not rated as commercial as located in Industrial area.
	Large cardboard boxes collected weekly	Council collects these weekly by Council truck and have a grey otto bin.
	Option for Council to consider	Front load bins would be more suitable.
9	Woolpacks are cheap and practical	Agree very large and awkward to physically move, but cheap and practical for cardboard.
	Sulo bins would be difficult	Highly impractical for the amount of cardboard generated by an average business. Difficult to place cardboard into a sulo bin. Difficult to get cardboard out of a sulo bin.
	Options for Council	Supply 440l or 1100l bins on 4 wheels. Place hydraulic lifting arms on each of the trucks to alleviate the physical lifting of the woolpacks.
10	Disagree with doing away with woolpacks	Would require 8-10 bins per week. Skip bin would be a lot more beneficial.
11	Disagree with proposal to use yellow lidded bins for commercial businesses	We recycle as much as we can from business. This includes 150 milk bottle containers. Woolpack is always overflowing with cardboard. One yellow lidded bin wouldn't be adequate.

12	Yellow lidded bins have limited capacity	These bins are not suitable to store large bulky cardboard. Boxes for mowers and log splitters would not fit into a single bin even after breaking down the box.
	Fortnightly collection not adequate	The weekly service sometimes can lead to excess cardboard
13	Prefer to retain woolpacks as opposed to yellow lidded bins	Currently have 2-3 woolpacks of cardboard per week, as well as one woolpack of plastics every 2-3 weeks. If used yellow lidded bins would need up to 20 bins to cover recyclable material for a fortnight. Footpath would be congested.
	Stray dogs knock over bins	Creates extra work cleaning up, and not a welcoming sight for our customers.
	Option for Council	Keep the woolpacks as they are now and collect fortnightly instead of weekly.
14	Proposed changes are a good idea	Woolpacks have become unwieldy and collection sporadic. If changes go ahead, please allow businesses to collect the recycling bins from Council so assured of getting their bins.
15	Not opposed to the idea	Would require more than one yellow-lidded bin though.
16	Object to changes	Currently have three woolpacks used by building complex that are already being overfilled. 240l recycling bins with fortnightly collection would greatly impact the businesses involved. Cardboard cartons too large to fit in 240l wheelie bin If bins are filled prior to collection would be forced to store at the rear of the building which could be a hazard; or have to take to the recycling/waste depot at cost to the businesses
	Fortnightly collection	With amount of cardboard fortnightly would be too infrequent.
	Not enough space for bins	Back alley behind complex not enough space for employees to use and may impact WHS of business employees
	Assistance for businesses	Would like Council's assistance not create further cost to businesses which are already struggling due to recent drought and pandemic.
17	Bulk recycling is essential for businesses	Way too much cardboard to be collected fortnightly; even if weekly would be too much for yellow bin. Even at times the 3 woolpacks aren't sufficient.

	Option for Council	Bigger towns actually have lidded skip bins that are emptied every single day.
18	Woolpacks are used for cardboard, but a couple recycle bins would be great – mix of both	Recycle over 30 boxes a week shared with another business. Wool sacks are just enough weekly, but just using recycling bins would not be enough.
19	Recycling bins would not have the space for large boxes	Against as recycling bins would not be suitable for large boxes and number of boxes from businesses. Currently fill a woolpack with cardboard every week and no way bins would accommodate that and definitely not over a fortnightly basis.
	Option for Council	An extra bag (woolpack) for business and collect fortnightly for cardboard only. Bins would be great for smaller items such as tin/cans/bottles and paper.
20	Questions on proposed changes	Will business be offered a limited number of yellow-lidded bins or whatever they need? One bin would not compare to one woolpack. Will there be any costs to business for the yellow lidded bins? Does Council envisage problems with yellow-lidded bins for cardboard recycling?
	Online submission option	Much easier and appreciated
21	Trouble with yellow lidded bins	If go to yellow-lidded bins will need around 10 of them. Will have trouble with storing them all somewhere and putting cardboard into them. Current system better and easier. Cardboard has to go somewhere, maybe burn it instead.
22	Don't have a woolpack	Haven't had a woolpack for last ten years, have yellow lidded bins.
23	Impractical to use sulo bin	With amount of cardboard that comes through business, impractical to try and fit in a sulo bin, most weeks wouldn't fit into 5 sulo bins. More people will put cardboard into rubbish rather than recycling. Size of boxes are varied. A lot of businesses would struggle with sulo bins for cardboard.
	Dangerous lifting practices	Boys in workshop help the shire staff to load the truck therefore eliminating dangerous lifting practices.
	Need to look at big picture	Don't feel this would be working with local businesses, and without local business the community would struggle.

24	Cardboard is baled after pressing in a wool press	Produce a lot of waste, mainly cardboard from empty cartons of stock. Compress cardboard into bales and leave bale out for collection by the council.
	Would need 24-30 yellow lidded bins	Produce 4 cardboard bales per fortnight and would need 6 yellow lidded bin per bale.
	Cost of buying yellow lidded bins	Average cost = \$125 per bin; estimated cost for business would be \$3K-\$4K, could not absorb this cost. If Council covered the cost of the bins they would have to supply to the other businesses using a wool press, this would come to a large amount, with Council spending budgeted funds to improve our community. Council could use portion of funds to hire additional staff member to help with collection of cardboard bales.
	Space that 24-30 otto bins would take up on premises	Currently have 4 otto bins on the premises and these are in the way. Back area of business is not big enough; wouldn't have room to store so many bins. Only alternative is to keep all of the bins in the laneway behind the business. This would obstruct the laneway creating new issues such as unloading issues, theft, damage and weathering.
	Inconvenience of using otto bin	Current use of wool press is efficient for business. Staff can toss cardboard into press quickly. Don't waste time unfolding boxes. If used otto bin would spend more time and energy unfolding every single box. Receive up to 100 cartons through shop each week. Would need to employ another person to unfold boxes and place into otto bin.
	Pollution	Chance of otto bins being knocked over or blown over is higher. This already happens to general waste bins.
	Health Situation	Overhandling boxes would increase our exposure to potential contraction of viruses and illness.
	Other waste in wool packs	Assume the collection of wool packs is ceasing as well. Have two wool bags for other recycling items. If these were ceased would need an additional 6-10 otto bins making amount of otto bins to approx. 40 on-site.
	Council's WHS issues	Cardboard bales are rolled onto a lift and then rolled into the back of the

		truck. The bales can be quite heavy or awkward and one of the business staff could assist roll the bale into place. If Council concerned too labour intensive – then labour could be offered to assist. Alternatively, Council could hire an extra person to help with collection.
25	Can't manage current set up/schedule	Had to ring multiple times to occasionally get all our recycling collected when it was in the wool packs. Have had excuses such as truck was full, the wool pack wasn't full (as use separate collection containers for different recycling streams)
	Bins will be not sufficient	Residential sized bins not sufficient for a business. Would need more than one collection per week. Can't fit an entire week's worth in, let alone a fortnights. Would need more than one bin.
	Health hazard/rodent risk	Recycling sitting around for an extra week because it won't fit in one wheelie bin. That's on Council's head for putting businesses on the residential schedule/bin size.
	Extra bins	Told this would incur extra charges on rates, which would in turn increase our rent.
	Commercial vs residential	How are commercial enterprises suppose to run to the residential waste/recycling schedule and bin size? Surely commercial rates would cover waste management for places with commercial waste production.
26	New proposal will not service our needs	The 240l otto bins to be collected fortnightly will not service our needs. New service appears to be less than half the capacity we currently have and half the pickups.
	Alternative suggestion	A larger trolley type bin that would take flattened and stacked cardboard would be much easier and more efficient for all concerned.